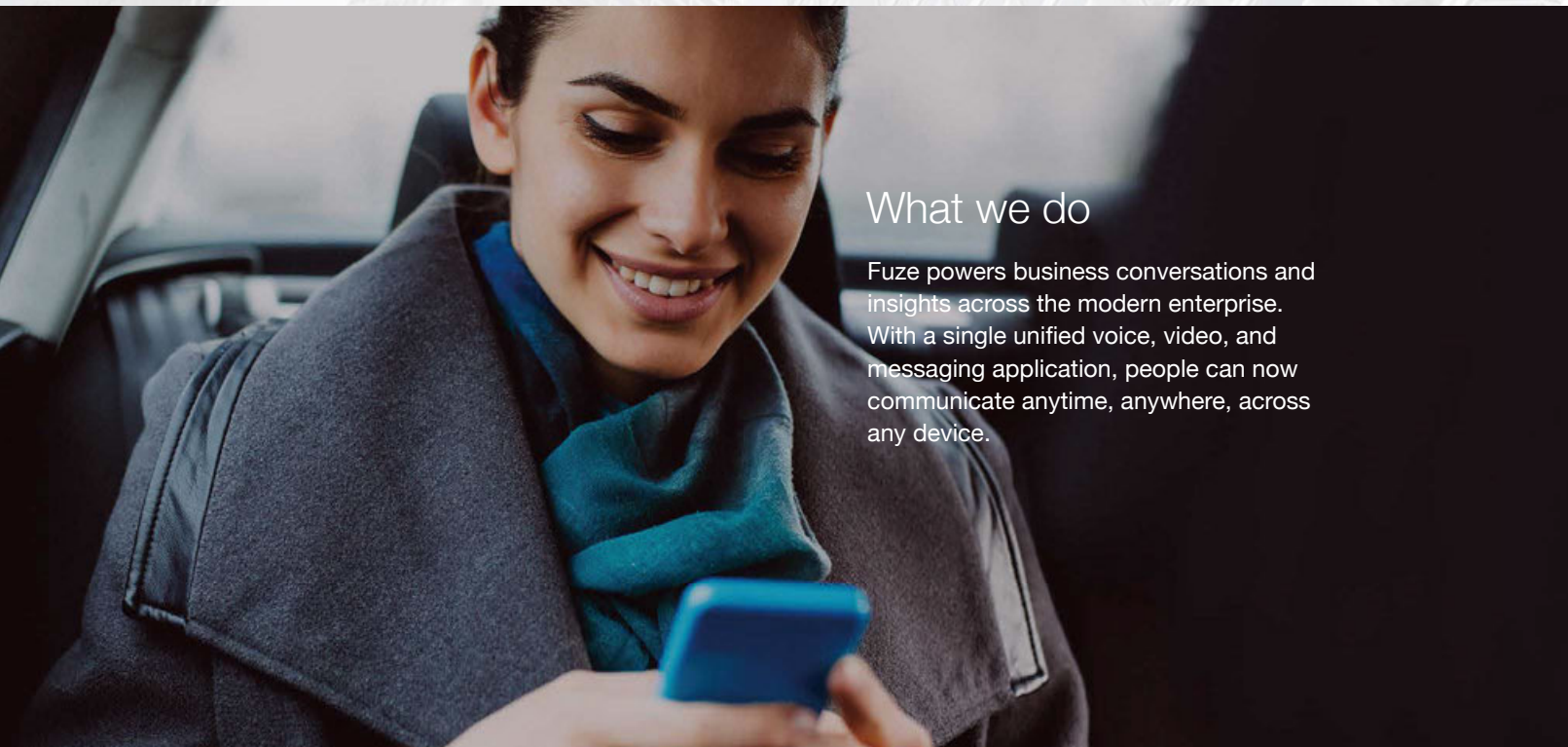




Fuze Overview

Who we are

Fuze is a global, cloud-based unified communications provider with a best-in-UCaaS approach to business communications. Formerly ThinkingPhones, Fuze was founded in 2006 as a cloud-based PBX provider and is now recognized as the fastest growing technology company in Boston. Headquartered in Cambridge, MA, Fuze has additional locations including New York, Chicago, San Francisco, Seattle, Ottawa, London, Amsterdam, Aveiro (Portugal), Paris, Zurich, and Copenhagen.



What we do

Fuze powers business conversations and insights across the modern enterprise. With a single unified voice, video, and messaging application, people can now communicate anytime, anywhere, across any device.

Fuze Voice

The Fuze enterprise communications platform provides the traditional PBX functionality of an on-premise telecom solution without the burdens of capacity management, CAPEX spend, platform maintenance, and unpredictable costs. We manage everything so you don't have to.

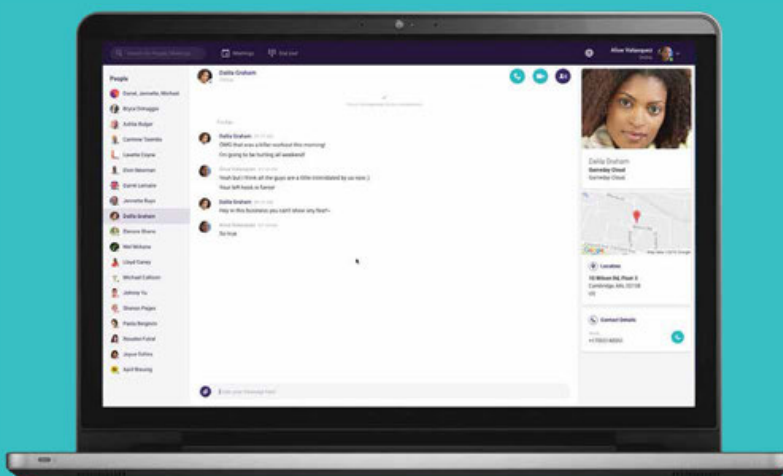


Fuze Collaboration

With our cloud-based platform, you get much more than just a phone system. Employees can easily access all of their business communications tools (presence, IM, SMS, MMS, audio and video conferencing, and web collaboration) from any device. Fuze facilitates seamless teamwork by helping groups connect more quickly and with less complication.

Fuze Contact Center

Fuze offers cloud contact center solutions to meet a variety of needs, ranging from basic to extremely complex – we support businesses with one to two office locations, high-end global retailers with thousands of agents across many countries, and everything in between. No matter the contact center needs, we have a solution. From dynamic call routing to the whisper feature for real-time training, the Fuze contact center solution empowers contact center supervisors to take unparalleled care of call center employees and their customers.



Fuze Insights

Fuze Insights unlocks the data trapped in your communications system so you can move from insight to action. Use real-time views into your business to align your technology investments with your business objectives. Take it one step further with the next gen business intelligence found only in Fuze's Identity Graph, which actively combs through hundreds of public and private data sources to provide in-depth profiles every caller.

